

Israel Trip 2023 FAQ

1: When is the last day to sign up?

No later than May 15.

2: What if a family wants to come, but there are 3 of them, can a family of 3 share a room? If so, would there be an uncharge?

A family of 3 can share a triple room with no upcharge. However, a triple room will only have 2 double twin beds and a sofa bed or pull out bed.

3: What is the cost of the trip for a single occupancy room?

Additional cost for single room is \$1,050 per passenger

4: If the deposit is paid, and the person gets sick or injured before the next payment, what if any is refundable?

Below is our cancellation policy. We use a cancellation calculator to compute the cancellation fees. These dates are based on our deadlines with operators as well. I HIGHLY recommend that each passenger purchase travel insurance for coverage in case something comes up.

- Full refund, less \$200 handling fee will be made up to 120 days prior departure
- \$500 will be charged for cancellations received from 60 - 119 days prior tour departure
- 50% of the tour is non-refundable for cancellations received 30 - 59 days prior departure
- Tour cost is non-refundable if cancellation is received less than 30 days of departure

5: How many lunches will someone be responsible for?

Lunch is not covered in the tour price but breakfast and dinner is. The bus will be stopping at places for passengers to get lunch.

6: Can I upgrade my airplane seat?

Yes, once you have registered and paid your initial deposit for the tour, you can email info@madisontravel.com for your upgrade request.

7: Why would you get travel insurance and how?

Travel insurance can cover disruptions to your trip. We recommend Travelex Insurance. Their contact number is 800-228-9792. Please reference location number 05-1070 when calling. A travel insurance brochure will also be mailed once your initial deposit is received.

8: How do I make a payment after submitting my registration?

The confirmation email after submission of your registration includes payment links for your convenience. We also have payment pages under "Tour Payments."

If you have any other questions regarding the trip, please email Jason Kennedy at jasonk@visaliafirst.com.